

Patient Notice: 

Ascot Medical Centre and Green Meadows Surgery will be operating from new premises on 22 June

Both GP practices will be co-locating to a new building called Brook House located at Heatherwood Hospital.

Is this a merger? No, the two practices will be sharing the same premises.

Will i see my own GP? Yes, you will continue to see the GP's, nurses, and other members of the team that you are familiar with.

What is the address of the new presmises?

Ascot Medical Centre, Brook House, Heatherwood Hospital, Brook Avenue, Ascot SL5 7GB
Green Meadows Surgery, Brook House, Heatherwood Hospital, Brook Avenue, Ascot SL5 7GB

Patients will still be able to use the current telephone numbers / websites to contact both practices.

Is there parking? There is parking at Brook House which is free for patients. Patients will need to collect a patient parking permit from the reception desk. There will also be bike stands for patients to use.

Will the opening hours change? These will not change, and opening hours will be the same as before.

Visit your practice website for the most up to date information and FAQs



<https://www.greenmeadowssurgery.co.uk/>
<https://ascotmedicalcentre.nhs.uk/>

Ascot Medical Centre and Green Meadows Surgery to start providing services from new premises at Brook House, Heatherwood Hospital, from 22 June

Ascot Medical Centre and Green Meadows Surgery are reminding local patients that they will both be moving to a modern, fully refurbished building located at the Heatherwood Hospital site, called Brook House in June.

The two practices will begin to operate from the new facility from 22 June.

Patients will still be able to contact their practice via the existing telephone numbers and website addresses.

| Ascot Medical Centre | Green Meadows Surgery |
|---|--|
| Telephone number: 01344 874011 | Telephone number: 01344 621627 |
| Website: https://ascotmedicalcentre.nhs.uk/ | Website: https://www.greenmeadowssurgery.co.uk/ |
| The new address is: Ascot Medical Centre Brook House, Heatherwood Hospital Brook Avenue Ascot SL5 7GB | The new address is: Green Meadows Surgery Brook House, Heatherwood Hospital, Brook Avenue Ascot, SL5 7GB |

Brook House is on the Heatherwood Hospital site and can be accessed via the new roundabout on Kings Ride which will be well-signposted from all major roads including the A329 and the Heatherwood roundabout.

There is limited parking, including disabled parking, at Brook House which is free for patients. Patients will need to collect a patient parking permit from the reception desk.

As well as car parking spaces the new facility will also have bike stands for patients.

The new premises at Brook House, Heatherwood Hospital, forms part of the wider [Ascot Plan](#) which is to modernise primary and community care for local residents over the coming years and continue to improve on the health outcomes for local people.

Dr Andrew Fanning, Senior Partner at Green Meadows Surgery, said: "We have been really lucky that during the pandemic we have been able to safely continue with the construction work.

"Co-locating the two practices will enable multiple professional teams to work together resulting in better outcomes for our patients. It is essential to reducing patients' admission to hospital, improving care co-ordination, providing care closer to patients, and increasing self-management with patients and carers.

“It would not be possible to provide this kind of integrated care in the current Ascot primary care premises.”

Dr Edward Williams, Senior Partner at Ascot Medical Centre, said: “I would like to reassure all patients that the two practices are not merging. We will be based at the same premises with Green Meadows Surgery. Patients will still continue to see their GPs. Nurses and other members of the team that they are familiar with.

“Following the changes in guidance from NHS England regarding appointment access, we would like to assure our patients that general practice remains open and continues to provide a range of access types including telephone, online and face to face appointments.

“Face to face appointments will continue to be provided following a brief assessment of your needs. In addition to this, as restrictions ease we are working to increase this face to face capacity in a covid-secure way, whilst retaining the flexibility to offer online and telephone access where these are preferred.

“If you are feeling unwell, where possible, we ask that you complete the online form on our website to tell us about your condition. Alternatively, you can still phone us.

“If you are due to come into the surgery for a face-to-face appointment, please remember to wear a face covering. Measures are in place to keep you safe from infection during your visit to the surgery.”

For more information, visit [Ascot Medical Centre](#) or [Green Meadows Surgery](#) websites for more information.